

Specialised Children's Community Health Services Strategic Statement

'Specialised Children's Community Health Services' (hosted by Broxtowe and Hucknall PCT on behalf of the Nottingham PCT's) refers to the following sources of expert knowledge and resource for delivering specialised care, which supports the health and well being of children in Nottingham:-

- Paediatric Physiotherapy
- Paediatric Speech and Language Therapy
- Paediatric Occupational Therapy
- Community Nurses including the Clinic Nursing Team; Respite Care services; Special School Nursing, Children Looked After
- Neurodisability services offered at The Children's Centre include all of the above services (except Special School Nursing) and in addition Play Services WOTCH (working together to meet the Challenge); Information Library.

The Term '*Children*' applies to both children and young people with complex and specific needs under the age of 19. Where necessary a flexible approach to the application of this age boundary will be taken and transition into adulthood addressed. Implicit within the Strategy is the Service's need to work effectively with 'universal services' for children.

The Strategic Statement is set within the current agenda of improving outcomes for Children, Young People and their families to ensure a positive contribution to the 5 outcomes within the 'Change for Children' agenda: "be healthy; be safe; enjoy and achieve; make a positive contribution; achieve economic well-being".

Within this agenda, it is the Service's intent to:-

- Be equal partners in the delivery (and performance management) of the 'Children's and Young People's Plan' (Children's Act, 2004) to ensure health is effectively represented within the multi-agency priorities.
- Provide direct access to expertise and specialist clinical knowledge within multi-agency partnerships.
- Oversee and effectively manage the development of a skilled workforce that is fit for the purpose to meet the needs of children, young people and their families.
- Pro-actively contribute to the commissioning agenda.

Aim

Working through partnership to deliver high quality specialist community nursing, therapy and support services to improve the health and development of Nottingham's Children.

The main outcomes directly attributable to the Service are:-

- The support of successful continued inclusion, through 'local' delivery of the health component of care so that children are able to stay in their home and other familiar environments and reach their maximum possible potential and independence.
- User satisfaction (children and families) tools to measure a variety of factors including views on the effectiveness of their care package, levels of empowerment and skill transfer to carer and other care-givers.
- Prompt holistic assessment of children and their families through the effective use of the Common Assessment Framework.

Data will be identified and collected to confirm realisation of these outcomes. This will include 'information sharing protocols' across health and partner agencies.

Adhering to the values of the NHS and the UN Convention for the Child, the Service also believes that:-

- All children should be provided with care packages based on individually assessed clinical need.
- All children should have equitable access to care.
- Partnership in an integrated way is crucial in the delivery of a quality service.
- Children, families and carers are partners in the development and delivery of their care and in shaping future service development.
- Children should be served by a skilled, knowledgeable workforce – with well developed knowledge of the local area, it's communities and the available resources.

The Service's objectives are to:-

- Provide child-centred services in the most appropriate environment to meet the assessed needs of the child.
- Provide services based on the best available evidence.
- Maintain and further develop collaborative, multi-agency working practices.
- Sustain a workforce that has the appropriate knowledge, skills and expertise to deliver safe, high quality, dynamic service provision.
- Involve users in every stage of service development and delivery to ensure high quality services (as part of a quality assurance process).
- Maximise the resources available to provide cost effective services that will contribute to meeting the 5 Outcomes of the 'Change for Children' agenda.

Implementation

The delivery of the Strategic Statement will be linked with and realised in parallel with multi-agency partnership efforts to design and deliver the 'Children and Young People's Plan' for both Nottingham City and Nottinghamshire County.

In implementing its Strategy, the Service will pursue the following priorities over the next eighteen months:-

1. Integrated Working

Development of integrated (multi-disciplinary) care pathways for the Service, and to ensure contributions fit with City and County planning forums.

2. Access to Services:

- a. Identify service provision to meet the 2008 access requirements for treatment and therapies.
- b. Effective Management of Demand and Capacity – particularly in the provision of Therapies and Special School Nursing in mainstream and special schools.
- c. Introduce partially/fully booked appointments for Specialised Children's Services.

3. Clinical Governance (Quality)

- a. Develop a joint clinical governance framework across Specialised Children's Services.
- b. Increase the involvement of service users in the planning, delivery and development of Specialised Children's Services.

4. Facilities and Equipment:

Explore accommodation options available to re-provide facilities for Specialised Children's Services.

5. Deliver the Strategy:

Establish review arrangements including the means of managing risk, reviewing content, measuring success and capturing learning.



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